



# Marine

## LMRN Warranty Policy

Underwritten by certain underwriters at Lloyds

AFS Licence No. 246469



Let us protect you against increasingly costly repairs.



## Frequently Asked Questions

### Do I need Warranty Insurance?

If you are like most people, you intend to keep your Vessel for between 3 to 5 years. As your Vessel ages and in particular, after your factory manufacturer warranty has expired, the risk of failure or breakdown increases.

AWN warranties are specially designed to help reduce the financial impact of unexpected and potentially expensive mechanical repairs when you can least afford it.

### Do I have multiple coverage options for my Vessel?

We know that everyone's circumstances differ, so at AWN, we offer a variety of Warranty Insurance products to suit your coverage requirements and your budget. This allows you to choose the level of coverage that best protects you against unforeseen repair bills.

### Where can I service my Vessel?

AWN strives to exceed every customer's expectations by providing you the flexibility to have your Vessel serviced at a licenced workshop of your choice.

### Where can I have my Vessel repaired?

If a problem occurs, whether at home or interstate, we have you covered with over 1200 (twelve hundred) approved repairers Australia-wide.

### Can I transfer my Warranty Insurance?

The benefits of your AWN Warranty Insurance are transferable with your Vessel, adding value to your Vessel when it's time to trade-in or when selling your Vessel privately.

### Do I have to pay an excess when making a claim?

AWN aims to provide you with a quick, seamless and stress free claims experience. When making a claim, there are no hidden fees, or excess to pay. You also don't have to worry about paying for an approved repair and then wait for reimbursement, as we will pay the approved claim amount direct to the AWN approved repairer.



## Components Covered & Claim Limits

Components Covered & Claim Limits	M1 Vessels less than 3000 hours at time of sale	M2 Vessels less than 10 years & 1500 hours at time of sale	M3 Vessels less than 5 years & 1000 hours at time of sale
<b>Maximum Claim Limit For Term Of Warranty</b>	Up to the market value of the Vessel	Up to the market value of the Vessel	Up to the market value of the Vessel
Engine	\$1,000	\$2,500	\$5,000
Gearbox Lower Unit	\$1,000	\$2,500	\$5,000
Cooling System	\$1,000	\$2,500	\$5,000
Hydraulics	\$1,000	\$2,500	\$5,000
Propeller	\$1,000	\$2,500	\$5,000
Cylinder Head	\$1,000	\$2,500	\$5,000
Cylinder Head Gasket	-	\$2,500	\$5,000
Fuel System	-	\$2,500	\$5,000
Electrical System	-	\$2,500	\$5,000
Steering System & Control Box	-	\$2,500	\$5,000
Bilge Pump	-	\$2,500	\$5,000
<b>Customer Care Package</b>	YES	YES	YES

### Customer Care Package

Where we approve a claim in relation to failure of a Covered Component under this Warranty, We will provide the following additional benefits where expenses are incurred, by reason of that claim. Customer Care Package runs for the term of the Warranty selected.



#### Towing Assistance

(Claim Limit: Up to \$100.00 per claim) Reimbursement up to the Claim Limit for towing charges in the event of a covered mechanical breakdown where your Vessel requires towing by a valid marine towing company or marine service facility.



#### Accommodation Assistance

(Claim Limit: Up to \$100.00 per claim) Reimbursement up to the Claim Limit for emergency accommodation, arrangements and costs in the event of a covered major Vessel breakdown where you are more than 400kms from your registered residence and taking more than 48 hours to repair.



#### Quality Guarantee

All repairs to Covered Components authorised by Us prior to the commencement of repairs will be covered by the Warranty for the remaining period of cover.

This brochure is designed as an overview only. For full terms and conditions please refer to the Product Disclosure Statement which applies to your purchase. Benefits offered by these products are in addition to any other warranties and guarantees relating to your Vessel under the Competition and Consumer Act 2010 (Australian Consumer Law) and State and Territory legislation. This product is offered by Australian Warranty Network Pty Ltd trading as AWN Insurance, ABN 78 075 483 206, Coverholder of Lloyds and holder of AFS Licence No. 246469. AWN Insurance does not take into account your personal or financial circumstances when offering these products.





## Reasons Why You Need AWN Warranty Insurance

One of the most enjoyable things that you can do in life is boating. Just imagine yourself lying there on a boat anchored adjacent a beautiful sandy beach without any care or worry in the world. We all need to get away from the everyday grind that has become part of our lives; somewhere in complete isolation, preferably with no mobile phone reception.

Whether your looking at purchasing a tinny, or a boat large enough to have the comforts of modern living, Australian Warranty Network has an extended warranty to suit your coverage requirements and budget, allowing you to choose the level of protection that best protects you against costly mechanical repairs.

### Costly mechanical repairs normally occur when you can least afford it.

AWN Insurance has a Warranty Insurance product to suit your coverage requirements and budget, allowing you to choose the level of protection that best protects you against costly mechanical repairs.

Our Warranty Policies are designed to help reduce the financial impact of unexpected and potentially expensive mechanical repairs to your Vehicle. At AWN Insurance we are focused on providing our customers with a quick, seamless and stress free claims experience.

- ▶ Established in 1992
- ▶ Unlimited Hours
- ▶ No excess on claims
- ▶ Comprehensive coverage on Parts & Labour
- ▶ No Claim Forms - a phone call is all it takes
- ▶ We pay the repairer direct - no out of pocket expenses for items covered by our warranties
- ▶ Transferable with Vessel to new owner
- ▶ Australia-Wide Repairer Network
- ▶ Even if you have a non-claim related problem, we will assist you
- ▶ Flexible coverage for New and Used Vessels



## Customer Testimonials



"I am thoroughly satisfied with the service AWN offers and will continue to recommend AWN." - **PETER, WA**



"My car has unfortunately had some issues and you have come to my assistance twice now for which I am very grateful." - **FRANK, QLD**



"Thanks for providing a great, prompt, no fuss service." - **KIM, WA**



## Take a look at our other AWN products



Motor Vehicle Warranty Policy



Motorbike Warranty Policy



PWC Warranty Policy



Motorhome Warranty Policy



Caravan Warranty Policy



Roadside Assistance



GAP Insurance



GPS Tracking

### AWN Insurance

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So as to keep the privacy of our Customers, all people shown in Testimonial images are models and not the actual person.

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INSURANCE  
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